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## **TEAM NUMBER 2 Presented by**

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## Message from the Major



Pear 2023 has been a extraordinary year for municipality of Milan since it stays one of the most international and innovative Italian cities. Indeed, its universities, research entities and social institutions are constantly enhancing the knowledge in multiple fields such as health care, sustainable development and urbanization.

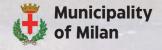
Through the ages, Milan has received many awards for its commitment to different projects and for this reason new policies, such as Urban Food policy pact and European Union initiatives have been undertaken to make the city even more attractive. Such achievements reflect into impressive GDP growth (+8,7%) and a very low unemployment rate being 4,7% compared to 5,4% of 2022.

Milan is wealthier than last year: not only revenues are higher than 2022 by 80 000 euros, but also from a social, cultural and environmental point of view.

Such wellbeing is exposed in this report, which provides insights about municipality of Milan for the past fiscal 2023. The main topic addressed are organization structure, data about economics and demographics, city ranking and consolidated financial statements. Furthermore, main policies implementation regarding SDGs and general municipality development are described in the following pages.

In conclusion, this report aim isn't only informative, but it is a heartfelt thanks to all citizens for continuously contributing to Milan growth and enrichment and being sure we keep collaborating together for the years to come.

Giuseppe Sala, the major of Milan

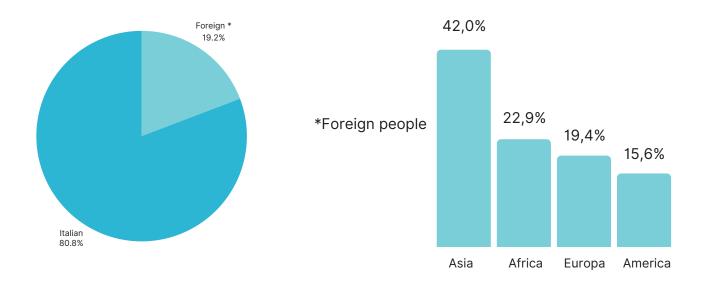


## **General data and context**

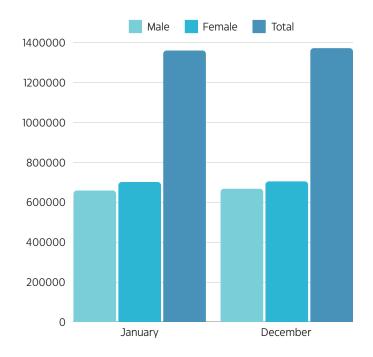
population living in Milan from 2003 to 2023:

#### Foreign Population in Milan (2003 - 2023)

As of January 1, 2023, Milan is home to **261,277** foreign residents. This number represents **19.2%** of the city's total population, highlighting the diverse and multicultural nature of Milan.



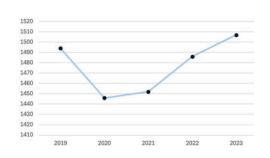
#### Population of Milan (2023)





#### **Economic Overview:**

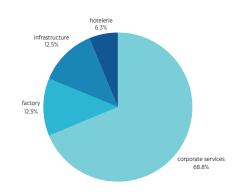
In 2023, Milan boasts a workforce of **1,507,464** employed individuals. This figure reflects an increase of **21,308** jobs compared to the previous year, indicating a thriving job market. Among these workers, **692,000** are women, showing a significant female presence in the workforce.





Out of a total of 11 people in the workforce, 5 are female.

As the pie chart displays, the majority of workers, hence  $\approx 60\%$ , are employed in the corporate services sector, contrary to the Infrastructure and factory sectors which require both 10% of the total workforce. Overall, the least employed-sector is the Hotelerie with a 5% of employers.



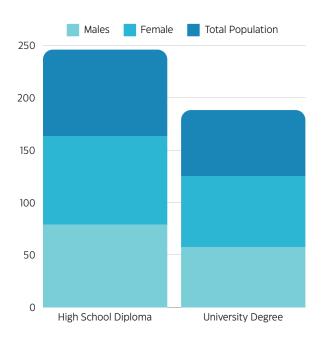
#### **Education Levels:**

#### **High School Diploma:**

- Among males, 79.4% have completed at least a high school education.
- For females, this figure is higher at **84.4**%.
- Overall, 81.9% of the population has a high school diploma, demonstrating a strong commitment to education in the city.

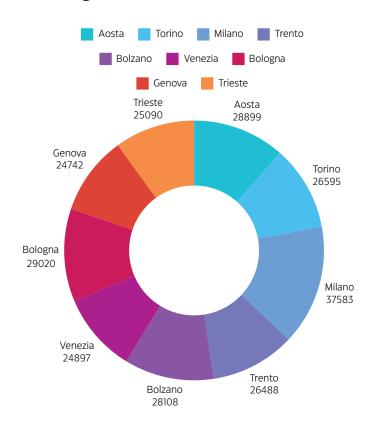
#### **University Degree (out of 100 individuals):**

- Among those who have a university degree, **57.9%** are males.
- For females, this percentage is notably higher, **67.8%.**
- The total percentage of individuals with a university degree stands at 62.4%, reflecting a well-educated population.





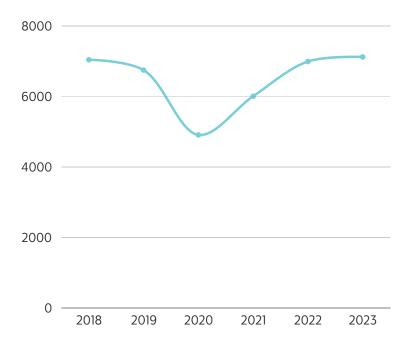
#### **Average income:**



In 2023, Milan ranks as the city with the highest average income in Italy, amounting to €37,583. This figure illustrates the economic vitality and attractiveness of the city for residents and newcomers alike.

#### **Crime Rate in Milan (2018 - 2023):**

The crime rate in Milan is recorded at **7,115.6 incidents per 100,000 habitants**. This statistic, sourced from Statista, provides insight into the safety and challenges faced by residents in the city.

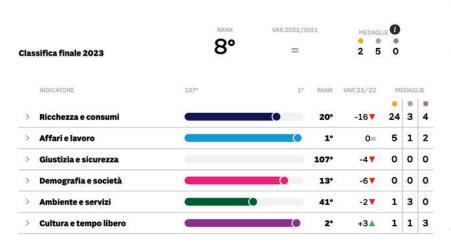




## **Rank and Positioning**

#### in 2023:

As reported by the "Sole24Ore" journal, Milan is positioned **eighth nationally** in 2023, yet it leads in the **business sector**.



The subject has demonstrated impressive performance across various indicators. They have secured the **top position** in "business and work", showcasing exceptional skills and achievements in this area. In "culture and leisure", they earned a commendable second place, reflecting a rich engagement with cultural activities and recreational pursuits. Their ranking in "demography and society" stands at thirteenth, indicating a solid understanding of social dynamics and population trends.

In the realm of "wealth and consumption", they are positioned twentieth, suggesting a well-rounded approach to economic factors and consumer behavior. The subject ranks forty-first in "environment and services", which highlights their commitment to environmental issues and service provision. Lastly, they are placed one hundred seventh in "justice and security", an area that underscores the importance of legal frameworks and public safety in their overall performance.

The city exhibits exceptional performance, ranking first in metrics related to "innovative startups" and "e-commerce enterprises". This distinction highlights its dynamic ecosystem and capacity for fostering entrepreneurial growth in these sectors.



In the "Culture and Free Time" category, this region demonstrates a commendable performance, ranking second overall. It is particularly noteworthy in the "Employed in Cultural Firms" metric, where its percentage value approaches nearly double the average.

Addetti nelle imprese culturali		2.00	1.1
In % sul totale (Istat, 2022)	1	2,90	1,1



#### **Innovative leader Italian cities:**

According to the I-City ranking, Milan is recognized as one of the **four leading Italian cities in terms of innovation**, alongside Bergamo, Florence, and Modena. These cities are distinguished as the foremost innovators in Italy, being the only ones to secure positions within the top ten across all three classifications of the I-City Rank 2023.

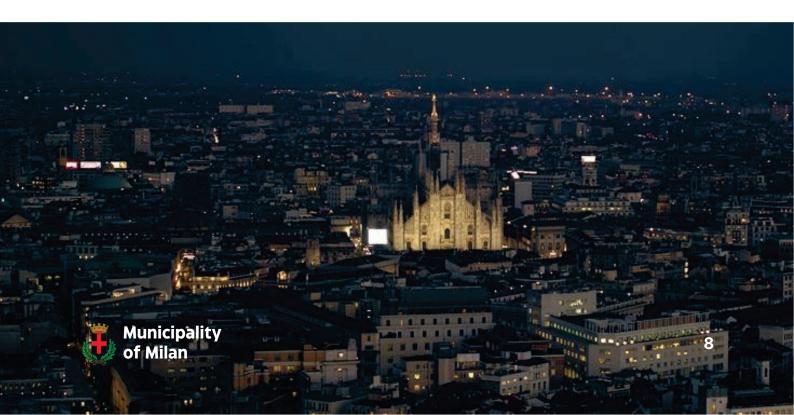
This classification is based on three dimensions, evaluated through 37 indicators derived from 171 variables. The first dimension, "Digital Administrations"(tab 1), assesses the degree of digitalization of administrative activities. The second dimension, "Open Municipalities"(tab 2), analyzes the utilization of social media, the availability of open data, and the usability of applications. The third dimension, "Connected Cities"(tab 3), measures the impact of digital transformation on urban governance and encompasses the development of connection networks, sensor systems, connected devices, and tools for processing information flows and data analysis.

PRIME 10 POSIZIONI GRADUATORIA INDICE ICR-AMMINISTRAZIONI DIGITALI 2023			
RANK	COMUNE	PUNTEGGIO/100	
1	Cremona	87	
2	Siena	82	
3	Firenze	81	
3	Pistoia	81	
5	Lodi	79	
5	Perugia	79	
7	Bergamo	78	
7	Cesena	78	
9	Milano	77	
10	Modena	76	
tab 1			

RANK	COMUNE	PUNTEGGIO/10
1	FIRENZE	87
2	TORINO	86
3	BOLOGNA	84
4	MILANO	83
4	ROMA CAPITALE	83
6	Bergamo	80
7	GENOVA	79
8	Reggio Emilia	78
8	Trento	78
10	Modena	77
10	VENEZIA	77

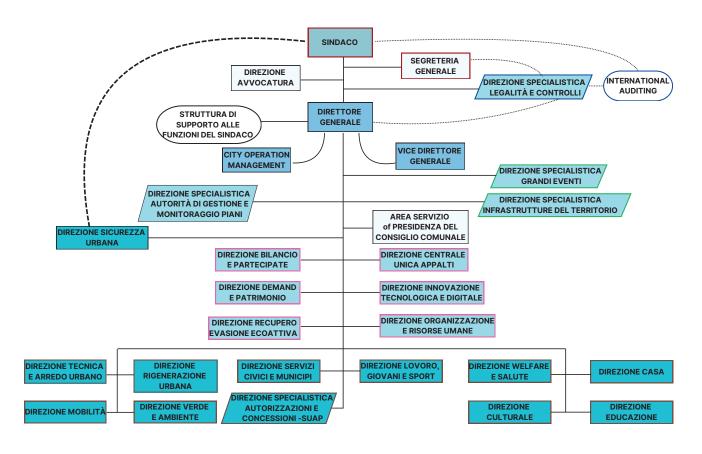
RANK	COMUNE	PUNTEGGIO/1
1	BOLOGNA	92
2	MILANO	91
3	CAGLIARI	90
4	FIRENZE	87
5	VENEZIA	84
6	Padova	83
6	TORINO	83
8	Bergamo	82
9	Trento	81
10	BARI	80
10	GENOVA	80
10	Modena	80

tab 1 tab 2



## Public Administration Group Structure

Organization chart of municipalitydi Milan



Its **Central Leadership** is in the hand of the Mayor *Giuseppe Sala*, the general director *Christian Malangone*.

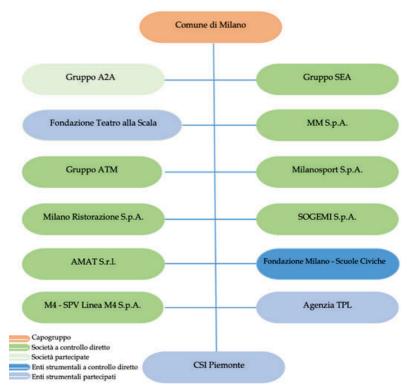
There are some **departments supporting central leadership** in technical subjects such as internal auditing, legal and administrative support.

Moreover, it is worth considering some **specialized functions** that monitor territory infrastructures, large events organization and project management.

municipality of Milan relies also on **operational area departments**: Urban Security Direction, Central Procurement, Technological and Digital Innovation, Organization and Human Resources and Budget and Participation. The latter manages the financial participation of Milan subsidiaries and affiliates, which constitute the public administration group (GAP).

The last level is represented by **city and social services**, where the main are: Green and Environment management, Civic Services and Municipalities, mobility, Welfare and Health, culture, education and labor.





The main subsidiaries/affiliates that contribute to the municipality services providing are:

- ATM: it manages public transport
- Gruppo A2A: it is the city's energy and gas provider
- AMAT S.r.I: it provides services related to environment and territory (e.g. traffic monitoring, environmental sustainability)
- Fondazione Milan Scuole Civiche: it promotes high quality education in communication and entertainment areas.
- SEA S.p.a: it manages Milan Linate and Malpensa Airports.

**Third sector entities** affiliated to the city are for instance Legambiente Lombardia, Caritas Ambrosiana, Fondazione Prada, Croce Rossa Italiana and Associazione Libera.



#### **Fondazione Prada**







#### **EMPLOYEE DEMOGRAPHIC**

As of December 2023, the municipality of Milan employed **approximately 13,000 individuals**. Women constituted two-thirds of this workforce, with a significant presence in various sectors. Notably, women comprised 97% of the employment in the education sector, 27% in technical roles, and 34% within the Corpo della Polizia Locale.



## **Consolidate Financial Statement**

For the fiscal year ended in December 31, 2023

ATTIVO	STATO PATRIMONIALE CONSOLIDATO		
	(a) 2023	(b) 2022	(c) DIFFERENZA
Crediti vs. lo Stato ed altre amm.pubb. per la partecipazione al fondo di dotazione	0	(0)	(0)
Totale crediti vs partecipanti	0	-	0
Immobilizzazioni immateriali	1.928.131	1.847.685	80.446
Immobilizzazioni materiali	13.782.644	13.618.076	164.568
Immobilizzazioni Finanziarie	1.470.328	1.524.490	(54.162)
Totale immobilizzazioni	17.181.103	16.990.251	190.852
Rimanenze	197.686	245.270	(47.584)
Crediti	4.311.121	4.692.821	(381.700)
Attività finanziarie che non costituiscono im- mobilizzazioni	346.696	202.747	143.949
Disponibilità liquide	3.545.574	3.961.592	(416.018)
Totale attivo circolante	8.401.077	9.102.430	(701.353)
Ratei e Risconti	22.859	24.364	(1.505)
TOTALE DELL'ATTIVO	25.605.039	26.117.045	(512.006)

\*BALANCE SHEET (ASSETS)

PASSIVO			
Patrimonio netto	10.132.205	9.909.654	222.551
Fondo rischi e oneri	794.463	776.164	18.299
Trattamento di fine rapporto	149.693	164.443	(14.750)
Debiti	10.668.223	11.768.472	(1.100.249)
Ratei, risconti e contributi agli investimenti	3.860.455	3.498.312	362.143
Total dalamater	25 (05 020	26 117 045	(512.000)
Totale del passivo	25.605.039	26.117.045	(512.006)
Conti di ordine	2.382.402	2.249.118	133.284

\*BALANCE SHEET (LIABILITIES AND EQUITY)

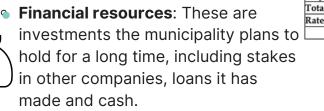


#### Resources (assets) of the municipality of Milan

**Types of Resources**: the main resources of municipality of Milan include both physical and non-physical elements

physical resources: These are physical items like buildings, land, machines, and public transportation (like the ATM public transport company).





ATTIVO	STATO PATRIMONIALE CONSOLIDAT		NSOLIDATO
	(a) 2023	(b) 2022	(c) DIFFERENZA
Crediti vs. lo Stato ed altre amm.pubb. per la partecipazione al fondo di dotazione	0	(0)	(0)
Totale crediti vs partecipanti	0	-	0
Immobilizzazioni immateriali	1.928.131	1.847.685	80.446
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- Financial Debts: Money owed to banks and financial institutions, as well as public administration.
- Debts to Suppliers: Money owed to companies that provide goods and services.
- Debts to Third Parties: Money owed to entities like the national health service.

Capital (Equity): The municipality's own funds amount to €10,132,205.





## Understanding the FinancialSituation of the Municipality of Milan

In order to see if the municipality of Milan is financially stable, there are some specific indicators to take into consideration

1. Financial Independence Ratio: To see how well the municipality is funded, we look at its equity (ownership funds) compared to total assets.

The calculation is:

- Capital (Equity): €10,132,205
- Total resources: €25,605,039
- Ratio: €10,132,205 / €25,605,039 = 39.56%



- well capitalized, sufficient money for the operations of the municipality.
- 2.**Liquidity and Solvency**: To understand if the municipality can pay its short-term debts, we compare current assets to current liabilities:
  - Current Debt: €4,323,306
  - Current Resources: €8,401,077
  - Current Ratio: €4,323,306 / €8,401,077 = 51%



well capitalized, sufficient liquidity to cover short-term debts.

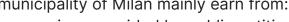


CONTO ECONOMICO	Bilancio consolidato 2023 (a)	Bilancio consolidato 2022 (b)	Differenza (a-b)
A) COMPONENTI POSITIVI DELLA GE- STIONE	8.600.006	10.575.674	(1.975.668)
B) COMPONENTI NEGATIVI DELLA GE- STIONE	8.455.675	10.365.649	(1.909.974)
DIFFERENZA FRA COMP. POSITIVI E NE- GATIVI DELLA GESTIONE (A-B)	144.331	210.025	(65.694)
C) PROVENTI ED ONERI FINANZIARI	(140.217)	(127.243)	(12.974)
Proventi finanziari	118.170	71.972	46.198
Oneri finanziari	258.387	199.215	59.172
D) RETTIFICHE DI VALORE ATTIVITÀ FI- NANZIARIE	5.142	(21.124)	26.266
Rivalutazioni	7.281	3.259	4.022
Svalutazioni	2.139	24.383	(22.244)
E) PROVENTI ED ONERI STRAORDINARI	363.676	230.651	133.025
Proventi straordinari	471.537	391.746	79.791
Oneri straordinari	107.861	161.095	(53.234)
RISULTATO PRIMA DELLE IMPOSTE (A-B+-C+-D+-E)	372.932	292.309	80.623
IMPOSTE	153.145	140.136	13.009
RISULTATO DELL'ESERCIZIO (comprensivo della quota di pertinenza di terzi)	219.787	152.173	67.614
Risultato dell'esercizio di pertinenza di terzi	81.068	94.453	(13.385)
RISULTATO DELL'ESERCIZIO DI GRUPPO	138.719	57.720	80.999

\*INCOME STATEMENT

**REVENUES**: they are *inflows* of money.

municipality of Milan mainly earn from:



- services provided by public entities such as public transports (ATM)
- money transfers from government
- taxes such as IMU and TARI

**EXPENDITURES**: they are *outflows* of money.

municipality of Milan mainly spend in:

- public services
- personnel costs
- health care
- maintenance and energy costs provided to ATM S.p.a
- also expenses to particular social programs such as "diritti sociali e famiglia" "assetto del territorio ed edilizia abitativa"





## **Policies**

Major policies of municipality of Milan:

- 1. Urban Food Policy Pact
- 2.**Call Urban Factor 2023/2024**: research projects related to the Municipality of Milan climate change impacts on population and urban regeneration.
- 3. Milan Circolare: this policy implemented by the Municipality of Milan is an Action Plan related to fashion, textile, furniture and consumers' goods. According to some researches made on 25 fashion firms (e.g Armani, Tod's, Ferragamo) by Sustainability lab Sda Bocconi and Enel X, it is estimated that there will be an increase of consciousness within employees and suppliers by 97% and 292% respectively.
- 1. **HeriACT:** it is a project founded by EU that aims at protecting and enhancing historical and cultural heritage through architecture, design, digital technology and art with sustainability and inclusivity as final goals.













## Representation of Six Capitals

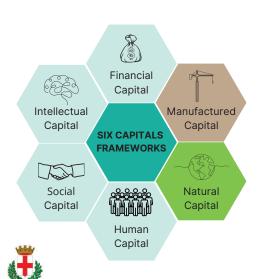
#### **Natural Capital:**

- Milan green week 2023 dedicated to environmental sustainability, biodiversity.
- Low emission zones Area C and Area B.
- Expansion of green spaces (e.g Giardini Piazza Aquileia, Parco Giambellino "Aylan Kurdi" ex industrial land).
- Hypergrid (High-voltage direct current power line - Hvdc) project by Terna spa between Milan and Montalto (VT).

#### **Productive Capital:**

Some of the projects:

- Transformation work of the area in front of the Sforza Castle with a large pedestrian and green space.
- PINQUA San Siro/Aretusa project to create new San Siro Commissariat.





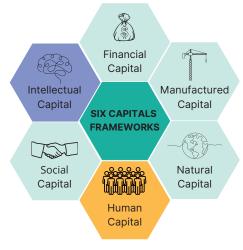


#### **Intellectual Capital:**

- Collaborations with PoliMilan regarding targets portrayed in the Agenda 2030 showing the use of advanced technology in order to reduce the emission of fossil fuel on a environmental contest and make a significant impact on the social and cultural progress of the city.
- A cosmopolitan metropolis, Milan implements a strategy of collaboration between cities, which translates into bilateral activities.
- With the Twinning institute, the cooperation between cities and the strengthening of ties between people, help the maintenance of relationships between Italian communities abroad and foreign communities in Milan.

#### **Human Capital:**

- Employment opportunities inside Milan municipality (e.g internship opportunities through project GeCO, job offers to people carrying disabilities)
- Spazio Baroni 85 program: free activities related to sports and arts for young aged 12-24 y.o.
- Training courses related to fashion, communication design, IT&New media, languages, lutherie



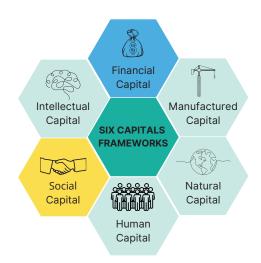
17

#### **Social Capital:**

- Foundation of the House of Rights which represents a point of reference to promote social cohesion through actions and initiatives aimed at protecting equal opportunities.
- The city of Milan promotes projects and services to encourage collaborations on the topic of **migration**, through constant agreement with various institutional actors and with the city network of local actors for integration.
- The establishment of the volunteering association: CIG Arcigay Milan which promotes political activities, cultural projects and services around the LGBTQIA+ community in the city.

#### **Financial Capital:**

- 923.76 milioni PNRR capital (e.g Interventi per la resilienza, la valorizzazione del territorio e l'efficienza energetica nei comuni).
- Taxes (e,g IMU, TARI)
- Funds from Programma Regionale
   Lombardia 2021-2027 (FESR- FSE FSC),
   which supports policies of sustainable
   urban development of Lombardia Regione.







## **Sustainable Development Goals**

The objectives that the Municipality of Milan is currently pursuing.

## SUSTAINABLE GALS DEVELOPMENT GALS





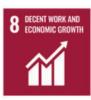
































#### **GOAL 2- ZERO HUNGER:**



Since 2015 Milan Municipality subscribed the **Urban Food Policy Pact**, which aims at reducing food waste and allowing everyone's access to nutritious and healthy food.

#### amount of initiatives



\*out of 160 actions implemented by Lombardia Region



#### **GOAL 5- GENDER EQUALITY**



Another goal achieved by the city of Milan is goal 5 concerning gender equality. This goals is focused on reaching **women empowerment** including self-esteem and self consciousness. The main target to be achieved before 2030 regards:

- the complete abolition of discrimination and violence
- The guarantee of effective participation and even opportunity of leadership at all levels of decision making in political, economic and public life.

The **balance of gender** was an efficient tool provided to better conduct an analysis and collect datas about:

- Health and life expectancy:
- Omnia-Education
- Labour
- Gender violence
- Exploitation
- Work-life balance





\*out of 160 actions implemented by Lombardia Region

#### **GOAL 10- REDUCE INEQUALITIES**



Milan Municipality provides multiple services in order to avoid inequalities such as **CELAV Program** for job reallocation of disadvantaged people (disabled, ex prisoners).



#### amount of initiatives

\*out of 160 actions implemented by Lombardia Region











#### **GOAL 11- SUSTAINABLE CITIES AND COMMUNITIES**



One of the most important goal achieved by the Municipality of Milan is Goal 11, which aims at **making cities and human** settlements inclusive, safe, durable and sustainable.

This objective is declined in achievements which point at:

- · Housing at fair price for everyone,
- Accessible, safe and sustainable local public transportations,
- Inclusive and sustainable urbanization,
- · Attention to air pollution and waste management,
- Public and green spaces.

Among these objectives, the main one reached are:

- Guarantee of **public transports** improving **safety** in the streets helping vulnerable people, pregnant women, children, disabled people and elderly people.
- Reduction of negative environmental impact focusing on air quality and urban waste disposals.
- Increase of number of cities and human settlements that adopt and implement an
  integrated policies aimed at inclusion, resource efficiency mitigation and adaptation to
  climate change, disaster resistance and that promote and implement holistic disaster
  risk management at all levels.

#### amount of initiatives









\*out of 160 actions implemented by Lombardia Region





#### **GOAL 13- CLIMATE ACTION**



The **Climate change** forced people to rethink the city and act immediately to obtain pastiche and lasting effects for everyone's quality of life. All this concept is embraced by Goal 13 of the Agenda 2030.

More in depth, the Municipality of Milan developed the **Air** and **Climate Plan** with the following objectives:

- **Air quality**: reduction of Fine dust emission (PM10 and PM2.5) and reduction of Co2 emission of about 45%.
- **Temperature**: maintaining at a constant level of 2°C the urban temperature.
- Adaptation and Resilience: The PAC includes actions to address climate-related risks, such as planting more trees in urban areas. This helps manage heat waves and heavy rain by providing shade, cooling the environment, and absorbing water.
- Collaborative Action through Climate City
   Contract: Milan's Climate City Contract is part
   of the EU's 100 Climate Neutral and Smart
   Cities initiative. It brings together city
   stakeholders like businesses, universities, and
- public organizations to work together towards climate neutrality.
- Community Engagement and Awareness: Milan involves residents in initiatives such as "Milan Changes Air". This program encourages people to make sustainable lifestyle choices and motivates them and local businesses to take part in environmental efforts.

amount of initiatives

\*out of 160 actions implemented by Lombardia Region







#### **GOAL 17- PARTNERSHIP FOR THE GOALS**



The Municipality of Milan is focused on promoting sustainability and protecting the environment by forming strategic partnerships that align with the United Nations Sustainable Development Goals.

More in depth, the Municipality of Milan developed the Air and Climate Plan with the following objectives:

- EU's "100 Climate-Neutral and Smart Cities by 2030" with European Union: This partnership helps the city to have access to funding and technical support in order to carry out important projects aimed at becoming climate neutral. These projects include improving public transportation with electric buses and creating low-emission zones.
- The Air and Climate Alliance: it works with local businesses to help Milan become more sustainable. This initiative encourages companies to use eco-friendly practices and lower their carbon footprints. A2A, a major utility company, is a key participant which focuses on using renewable energy and improving waste management. Their efforts support Milan's longterm environmental goals.
- PoliMi: Milan works with schools like Politecnico
  of Milan to encourage new ideas in renewable
  energy and sustainable architecture. This
  partnership boosts the city's research abilities
  and helps train workers for new green
  technologies. It aligns education with
  sustainability goals.



amount of initiatives



\*out of 160 actions implemented by Lombardia Region



## **Data sources:**

#### 1. Message from the Major

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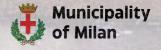
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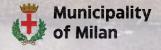
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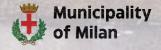
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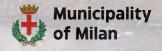
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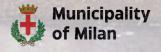
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